From: Mike Ervin
To: Microsoft ATR
Date: 1/5/02 2:48pm

Subject: Microsoft Settlement

In reguards to the settlement I am unsure if this is supposed to be a letter of aggreement to the settlement or a forum to coplain about the way microsoft has integrated its software. But from my point of view I would like to air a complaint about the way microsoft has integrated its mail client "Outlook" with its instant messanger product. The Instant messager is launched everytime I launch Outlook and I consider this to be a possible security problem and a resource hog. I have written to microsoft and they have informed me that thier is no way to seperate them.

Please let me know if other avenues are avaliable or if I have done this properly, thank you

Mike Ervin